

# BELLAVITA

## TERMS AND CONDITIONS

In order to become a BellaVita Independent Distributor, you must acknowledge that you have read, understand and agree to adhere to the following documents:

### The BellaVita Satisfaction Guarantee Policy

If any Independent Distributor or Preferred Customer is unsatisfied with any BellaVita product purchased, BellaVita offers a 100% sixty (60) day no questions asked money-back guarantee (unless otherwise required by law) from the date the product was purchased. This guarantee applies on the Distributor or Preferred Customers first purchase, on all subsequent purchases Distributors and Preferred Customers are always entitled to full replacement for any product that is damaged or not in useable condition. Please note that shipping charges are not refundable. Returns of the purchase price constitute a Distributor or Preferred Customers voluntary request to cancel. All refunds will be processed within 7 business days. Should you request a refund through the BellaVita Satisfaction Guarantee your Distributor or Preferred Customer Agreement will be automatically terminated and you will lose all rights to any downline organization, and you will lose all rights to all remuneration under the BellaVita Compensation Plan. To request a refund simply do so by emailing your written request with your BellaVita ID number and or order number to [support@gobellavita.com](mailto:support@gobellavita.com).

### Team Office Services, BellaVita Website and e-Distributor Kit

An annual fee of US \$25 will be charged all Distributors and any Preferred Customer that upgrades to a Distributor for Team Office access, for their personal BellaVita website and for the e-Distributor kit. All those initially enrolling as Fast-Start Distributors will have the initial US \$25 fee waived for the first year.

Distributors or Preferred Customers accounts will be automatically debited an Annual Renewal fee, where the US \$25 Annual Renewal Fee will be charged automatically against their future commission upon the Distributor or Preferred Customers anniversary date.

# Cancellation of Monthly Auto-Ship Order

BellaVita offers the option of a Monthly Auto-Ship order as specified on the BellaVita Agreement. Please note that BellaVita will automatically charge the credit card on file or the Distributors Pay-Hub account on a specific date each month for a pre-specified order.

The Distributor or Preferred Customers is required to give BellaVita a written notice at least 5 days prior to the monthly anniversary date to cancel their Auto-Ship order and avoid automated billing. All cancellation notices must be emailed to [support@gobellavita.com](mailto:support@gobellavita.com) or by submitting written notice by facsimile or certified mail to the BellaVita office nearest you. The Cancellation request must include the BellaVita ID number of the account that is canceling its Auto-Ship order.

- [The BellaVita Policies & Procedures](#)
- [The BellaVita Compensation Plan](#)
- [The BellaVita Satisfaction Guarantee Policy](#)

If you have not already done so, please click the above links to read and print the Policies and Procedures, Terms and Conditions, Compensation Plan and the Satisfaction Guarantee Policy.

## IMPORTANT E-SIGN NOTICE - CONSENT TO ELECTRONIC RECORD

**E-SIGN, the Electronic Signatures in Global and National Commerce Act (15 U.S.C. § 7001, et seq.), requires that you consent to entering into an electronic agreement with BellaVita before the agreement is executed. Please read the following information carefully.**

1. To become a BellaVita Independent Distributor or a Preferred Customer, you must consent to the use of an electronic record and must read the Terms and Conditions of the Independent Distributor or Preferred Customers Agreement, BellaVita's Policies and Procedures, and the Marketing and Compensation Plan from BellaVita's official web site at [www.gobellavita.com](http://www.gobellavita.com), and electronically acknowledge that you have read these documents.
2. To access these documents and submit your online application, you will need the following hardware and software: A Personal Computer ("PC") with modem or other Internet access device and operational Internet browser software (e.g., Safari or Internet Explorer)

3. You may withdraw your consent to the use of electronic records at any time. However, should you do so, your Distributor or Preferred Customers Agreement will be automatically terminated and you will lose all rights to any downline organization, and you will lose all rights to all remuneration under the BellaVita Compensation Plan. Should you wish to withdraw your consent to the exclusive use an electronic agreement (and thereby terminate your agreement with BellaVita), or update any of personal information, you must do so by emailing [support@gobellavita.com](mailto:support@gobellavita.com).
4. You agree that BellaVita may amend the Policies and Procedures, and the Marketing and Compensation Plan at its sole discretion at any time. You may also access the version of these documents that were in effect at the time you executed your electronic agreement. Any outdated documents are archived in BellaVita's administrative backoffice. The most current version of the Terms and Conditions, the Policies and Procedures, and the Marketing and Compensation Plan are always available at BellaVita's official web site for viewing, printing and downloading at [www.gobellavita.com](http://www.gobellavita.com).